

## How do I get started?

The process is fast and simple. You can register for ePrescribe by visiting our website, <https://erxnowregistration.allscripts.com/>. You will need your **DEA license number** and **state license number**, as well as the **expiration dates**. You will be required to answer a series of questions to verify your identity and license information. Upon successful completion of the registration process, you will be asked to enter your practice location, as well as some additional prescriber information. At that point, you may register additional providers or clinical staff at your site, or authorize someone at the practice to continue the site registration for you. Only one physician per practice needs to register, while the rest of the physicians should be added as users to the account. Once a physician is registered they will be the default administrator. They will be the only one with the ability to add additional users to the account until they create another administrator for the site.

## What URL address do I use after my practice is registered?

Please use the link on the physician portal or go to <https://eprescribe.allscripts.com>

## What are the steps involved in prescribing with ePrescribe?

Simply select a patient, select a medication, select a SIG [SIG is Latin for directions for use of medication – dosage and frequency] and select a destination. Click here for on-line tutorials:

<https://eprescribe.allscripts.com/help/tutorial.html>

## Do I need a printer?

Since, scheduled II, III, IV, and V medications can only be printed through ePrescribe due to federal regulations, a Laser or Inkjet printer is required to print them. Your computer needs to be able to recognize your printer. It can either be directly attached (a local printer) or an accessible network printer.

## Can I use ePrescribe on my mobile device?

Yes, you can access the application from most touch-screen mobile devices as long as it is internet enabled, in order to access it please visit <https://eprescribe.allscripts.com/mobile>.

## What if a pharmacy is not connected to the Pharmacy Health Information Exchange, operated by SureScripts?

Allscripts provides and maintains a directory of pharmacies nationwide, which is what the ePrescribe application searches for when a prescriber is looking for a pharmacy. Pharmacies receive prescriptions either electronically or by fax: the prescriber simply hits the 'Send' button.

If a user can't find the desired pharmacy:

1. Print the prescription: why make the patient wait?
2. On the right-side panel, there is a form that the prescriber can fill out with as much info as they know. Allscripts and its partners make every effort to find the pharmacy, correct the information, update the national registry, etc.



**Can't find a pharmacy?**

If you are unable to find a pharmacy in our database, please fill out the fields below and we will add it.

*Required fields are in **BOLD***

**Pharmacy Name:**

**Address 1:**

Address 2:

**City:**

**State:** IL

**ZIP Code:**

**Phone Number:**

Fax Number:

Comments:

*Thanks for helping us make a better product!*

*The important point is that pharmacies do not need to update their technology to participate: if they have a fax machine, they're already part of the program of improving patient safety!*

### **How can I sign up for additional training?**

You may attend free, regularly scheduled, bi-weekly webinar sessions, or you may purchase on-site training or one-on-one webcast trainings. Please click on the following link for training details:

<https://eprescribe.allscripts.com/help/training.html>

### **Is there a demo site I can practice prescribing?**

Yes, please go to <https://eprescribe.allscripts.com> and use one of the user accounts below, the password is the same as the username.

#### **User accounts (password is the same as the username):**

##### **Physicians:**

bryanuser1  
bryanuser2  
bryanuser3  
bryanuser4  
bryanuser5  
bryanuser6

##### **Prescribe on the behalf of with admin rights:**

Bryanuser7  
Bryanuser8  
Bryanuser9  
Bryanuser10

##### **Prescribe on behalf with No admin rights:**

Bryanuser11  
Bryanuser12  
Bryanuser13  
Bryanuser14

### **Are there any support services if I have any troubles?**

Yes, please call (888) 379-6691 or email [eprescribesupport@allscripts.com](mailto:eprescribesupport@allscripts.com)