

An Introduction to
BryanLGH Medical Center Volunteer Resources
Volunteer Service Program

You're invited to join the many people at BryanLGH Medical Center who give their time and talents to improve the lives of others. Opportunities abound throughout BryanLGH Medical Center for providing support to the patients, families, visitors, medical staff and employees. Whatever your background, or experience, you can make a valuable contribution by becoming a volunteer.

Call (402) 481-3032 and ask about becoming a volunteer.

Steps to follow in becoming a Volunteer at BryanLGH Medical Center:

1. Obtain an **Introduction to Volunteer Resources Volunteer Service Program** packet from BryanLGH Volunteer Resources.
2. Read all packet information thoroughly. Complete volunteer application form, immunization history form, and parental consent form (if applicable).
3. Call Volunteer Resources at **(402) 481-3032** to make an appointment for an individual interview.
4. Attend interview/orientation on scheduled day and time. Bring packet information, including completed volunteer application, immunization history form, parental consent form (if applicable), and \$10.00 to purchase volunteer uniform.
5. Complete required medical screenings/immunizations.
6. Participate in all training required by the service area.

Mission

The Volunteer Resources department commits itself to the mission, vision, and beliefs of BryanLGH Medical Center. Volunteer Resources will enhance the medical center experience for all patients, families and guests. This will be accomplished through purposeful service, fund-raising and donations.

Vision

Volunteer Resources will continue to be an integral part of the BryanLGH team, respectful of each other and dedicated to progressive thought and practice, Volunteer Resources will become recognized leaders and mentors.

Statement of Belief

We believe that the volunteers serve an important role on the BryanLGH team.

We believe in focusing volunteer interest, talents, and skills on purposeful work that benefits the BryanLGH team and enriches the lives of volunteers.

We believe in the importance of providing orientation, education, and on going development for the volunteers.

We believe in providing support, acknowledgement, and recognition to the volunteers.

We believe in supporting the staff as they develop working relationships with the volunteers.

We believe in a dynamic and progressive approach to serving others.

We believe in educating others about the value of volunteerism.

History

East

Realizing the need for volunteer workers, Bryan's Service League was founded in 1958.

Seventeen women responded to the first call for volunteers. Their purpose: to serve Bryan Memorial Hospital. In 1949, 25 Camp Fire Girls joined the Bryan Service League. This was the beginning of the partnership between youth and adults serving to fulfill the volunteer mission.

West

The Lincoln General Hospital Auxiliary began in 1952, with an idea and a donation. Hazel Abel, then a Lincoln business woman and civic leader, served on the LGH Board of Trustees. She suggested an Auxiliary be organized "to gain a woman's viewpoint" in the operation of the hospital.

In 1960, the candy strippers were organized with 120 girls joining the Junior Auxiliary. From the beginning, the Auxiliary began serving patients, the hospital and the community.

Today, Volunteer Resources has grown to include individuals age 14 and older including middle school students, high school students, college students, working individuals, at-home individuals, and retired individuals. They serve the medical center seven days a week, with hours ranging from early in the morning to late in the evening.

Structure

Volunteer Resources department is composed of two programs: volunteer service and fund-raising. In addition to these programs, there is a Volunteer Resources Board of Directors. This Board is made up of volunteers from various service areas and meets monthly to discuss fund-raising efforts, donation allocations, and other information pertinent to the Volunteer Resources department.

Volunteer Service Program

One of the outstanding features of the volunteer service program is the service provided to patients, families, visitors, staff and physicians. The volunteer service program is open to individuals 14 years and older.

Volunteers play a vital role in the healthcare team at BryanLGH. They work with staff in more than 100 areas throughout the medical center. Much time and emphasis is placed on meeting not only the medical center's needs, but also the interest and talents of the volunteers.

Board of Directors

The BryanLGH Medical Center Volunteer Resources Board of Directors is made up of volunteers from various service areas in the medical center. They are elected to two-year terms and may serve three consecutive terms, after which they must relinquish the position for at least one year. The Board of Directors meets once a month to discuss volunteer fund-raising, review donation allocations and receive information on the Volunteer Resources program and the medical center. Decisions made at this meeting are communicated to all volunteers through the Volunteer Resources newsletter.

Commitment

When considering a volunteer position in the Volunteer Service Program at BryanLGH Medical Center, applicants are asked to make a commitment of at least six months.

Volunteers begin with one shift of two to four hours per week for a six-week trial period. Training and evaluation by the staff in the area help to determine the appropriateness of the placement and prepares the volunteer to effectively serve. If the placement is not meeting the needs of the volunteer or department successfully, a change in assignment can be made. Following a six-week trial period, a volunteer may increase his/her number of volunteer assignments per week.

Every volunteer is required to serve a minimum of 25 hours per calendar year in order to remain on active status and receive the benefits of a BryanLGH volunteer.

Attendance

Volunteers work cooperatively with staff to enhance high-quality care. To maintain this valued aspect, volunteers are expected to be dependable, to report on time and to stay the entire scheduled shift.

Medical Tests

It is mandatory for all volunteers to be tested for measles, mumps, rubella, chicken pox, and Tuberculosis as a safety precaution to both themselves and the patients. If documentation of immunity to measles, mumps, rubella and chicken pox can be provided, testing for the illnesses will not be necessary. Tests are done free at BryanLGH and must be completed before volunteering can begin. Please follow the instructions on the History of Immunization form which is included in this packet. If you are under 19, you also will need to complete a parental consent form.

Benefits

As a volunteer you will participate in promoting the welfare of BryanLGH and our patients, but you also will reap many personal benefits that will last a lifetime. Benefits include:

- Formation of new friendships.
- Development of new interests and skills.
- Service to the community.
- Experience and references for future placements.
- Inclusion in medical center and Volunteer Resources programs and activities.
- Formal recognition.
- Free parking.
- Scholarship opportunities.
- Monthly volunteer newsletter.
- Free small beverage in BryanLGH East or West Cafeteria, or Plaza Café during scheduled shift.*
- BryanLGH East Cafeteria, BryanLGH West Cafeteria, or Plaza Café discounts of 25 percent anytime you eat there. This benefit is for volunteers only and does not extend to family members**
- Discount at the Optical Gallery**
- LifePointe discount: \$15.00 per month on membership fee.
Discounts after 50 hours of volunteer service. ***
- BryanLGH Retail Shops, discount of 15 percent. **
- Free blood pressure checks. **
- Free flu shots. **

* Volunteer name tag and complimentary coupon required.

** Volunteer name tag required.

*** Written verification of hours by Volunteer Resources.