

# BLACKBERRY DEVICE SETUP

This is what you need for us to set up the Blackberry for you:

1. Is your device listed on this compatible devices list found here?

<http://clinical.thomsonhealthcare.com/support/devicecomp/>

- Any device with World Edition is not recommended
- Storms are not recommended - touch screen not as responsive and user has to switch to "compatibility mode"

**If you do not see your device listed here, please call Pat James at 481-8929 or 326-2401 to discuss.**

2. Secure Data Service Plan that includes an Enterprise Services Provisioning component from carrier. Some carriers call it "Unlimited Data Plan with a BES activation".

3. Obtain Blackberry License Key

- Users can purchase license key from own carrier, or Blackberry at: <https://www.blackberry.com>
- Select the BB Enterprise Server Client Access License Edition rather than the Small Business Edition or Express licensure.
- User will receive a return email from carrier or Blackberry with the license key. Please forward this message containing license key to: [patricia.james@bryanlgh.org](mailto:patricia.james@bryanlgh.org). **I will need this prior to scheduling a time for setup.**

4. Once IT has received the license key information, it will take approximately 2 business days to get everything set up on the servers before we are able to actually configure your device.

**Please call Pat James with any questions at 481-8929 or cellular at 326-2401**